Match Day Ticketing & Retail Assistant

Location: Sixways Stadium, Worcester
Hours: Match days (typically Friday evenings, Saturdays and Sundays)

About the Role

We're looking for friendly, reliable and enthusiastic individuals to join our Match Day Team at Sixways Stadium.

This is a flexible, casual role working on home match days, helping to deliver a positive experience for supporters visiting the stadium.

Successful applicants will work within either our Retail or Ticketing teams.

Key Responsibilities

Retail

- Assisting customers in the Sixways Store and other on-site retail outlets.
- Operating the till and processing sales.
- Restocking merchandise and keeping displays tidy.
- Providing excellent customer service to supporters.

Ticketing

- Scanning tickets at stadium entry points.
- Assisting with ticket collections and ticket sales
- Greeting and directing supporters.
- Reporting any ticketing issues to supervisors.

What We're Looking For

- Friendly and approachable attitude.
- Good communication skills.
- Reliable and punctual.
- Comfortable working as part of a team.
- Able to work outdoors when required.
- Previous retail or customer service experience is beneficial but not essential.

What We Offer

- Flexible match day work.

- A fun and exciting stadium environment.
- Opportunity to be part of the match day team.
- Training and support provided.

To apply, please send a CV and a short introduction to ieuan.morgan@warriors.co.uk.