



WORCESTER  
WARRIORS

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# WORCESTER WARRIORS SUPPORTER CODE OF CONDUCT

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HELP SIXWAYS **STOP**  
**GERMS SPREADING**





# SUPPORTER CODE OF CONDUCT

To assist our staff and stewards, and to help protect you and your fellow supporters, you are kindly requested to follow these guidelines.

## TICKETING

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- Supporters will be allocated a seat in advance and must sit in their allocated seat. Household or Rule of 6 Bubbles can sit together in a maximum of 6 per booking. There will be at least 2 seats between bubbles and alternate rows will be left vacant.
- All ticket bookers must provide contact details, to assist with NHS track and trace requirements. This is a requirement for every individual in a party.
- All tickets are print at home.
- Tickets are non-transferable, non-refundable and seats cannot be changed once inside the venue.
- If you have a ticket for the match, but cannot make it, please let us know at your earliest convenience so that we can redistribute your ticket to allow another supporter to benefit.

## SOCIAL DISTANCING | SUPPORTER ETIQUETTE

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- At all times and in all parts of the ground, please observe social distancing and avoid close contact with others not in your social or support bubble.
- If you do need to leave your seat during the event, wait for a time when the gangway is clear and always follow the signs/stewards indicating which way to go.
- All supporters must wear a face mask once inside the ground unless sitting in your seat or eating or drinking. Supporters should bring their own mask/covering. If you are exempt from wearing face coverings, please be aware that you may be asked to provide proof.
- When accessing your seat, it may be necessary to “brush past” other spectators in your row. In this case please face away from the other supporter as you pass.
- If you need to access any of the ground’s amenities, such as toilets, check to see if any of them are not in use, and plan accordingly. Toilet facilities are limited and you may be required to queue – please observe social distancing in these areas.
- Please keep left at all times.
- Narrow pathways will be manned by stewards – please cooperate and be considerate of others.
- Maintain good hand hygiene – use the sanitiser dispensers provided and avoid touching your face whenever possible.
- Please observe respiratory etiquette – always cover your mouth if needing to cough or sneeze.
- Avoid hugs, high-fives and any close contact with people who are not within your social or support bubble. Take extreme care when celebrating.
- Once the game has finished – please remain seated and patient until the stewards give you direction to leave. Whilst leaving – please observe social distancing.



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## ARRIVAL TO THE STADIUM

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- You must have completed your Covid Symptom screening declaration the day prior to entry to the stadium.
- On arrival at the ground entry will be at a particular time and gate, as indicated on your ticket. Your ticket will be scanned to enable entry so please ensure you have your ticket printed.
- Make sure in advance that you know where your entry point is, and, if an entry time is specified on your ticket, be there on time.
- Please scan the NHS Track and Trace App on entry to the stadium.
- Be aware that your temperature might be taken before entry.

## PERSONAL RESPONSIBILITY & ACCOUNTABILITY

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- Spectators should assess the risk associated with attending, both at the point of ticket purchase and on the day of the game, relative to their own personal circumstances (age, group size and make up, health status and susceptibility to infection).
- Spectators must not attend if they are suffering from Covid-19 symptoms and / or required to isolate.
- If you feel ill once in the ground, please contact your nearest steward and you will be directed to the medical team.

## GENERAL

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- There is a strict NO BAG policy in force until further notice.
- Lifts are reserved for those with accessibility needs.
- Sixways Stadium is a cashless stadium.
- Remain in your seat at all times whenever possible.
- If you are attending with other members of your household or 'Rule of 6' bubble, please make sure they have read and understood these guidelines too.
- This code of conduct is in addition to and not in place of the Ground Regulations on our website.
- We reserve the right to remove and exclude any individuals from the stadium if their actions are viewed to breach any health and safety protocols (Covid-19 related or otherwise) that may put staff or other supporters at risk.

**By accepting this Supporter Code of Conduct, you agree to abide by these guidelines for your own safety and that of your fellow Warriors supporters.**

**While the guidelines and precautions taken across the venue are in line with stringent government guidelines, supporters do so in the knowledge that COVID-19 is an unprecedented pandemic and a level of personal risk exists that each supporter chooses to take by attending.**

**Thank you for your support and co-operation.**

**Stay alert. Stay safe.**